

**From:** Dale Dixon  
**To:** 'microsoft.atr(a)usdoj.gov'  
**Date:** 1/23/02 10:04am  
**Subject:** Microsoft Settlement

As a Citizen, an Information Services professional and daily user of Microsoft software, I find that the proposed settlement is little more than a slap on the wrist to Microsoft.

Microsoft's continuing aggressive tactics have reduced the options available to me, and has hurt me as a consumer. Substantive action needs to be taken now to prevent Microsoft from reducing choice even further and in market areas not currently in its control.

Microsoft has no incentive by competition to create superior products and Microsoft products are commonly known to be fraught with security flaws. Because it maintains a monopoly in operating systems and office software, Microsoft can impose licensing fees and restrictions that cost consumers more than would be acceptable if these markets were truly open.

I do not support a breakup of Microsoft, but the remedies proposed are not in proportion to the harmful acts that Microsoft has committed.

Thank you,

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